



POSITION TITLE: IN ROOM DINING SERVER (ROOM SERVICE) - SHERATON CARLSBAD RESORT AND SPA

CLOSE DATE FOR ACCEPTING APPLICATIONS: OPEN UNTIL FILLED

POSITION SUMMARY: The In Room Dining Server takes orders and serves food and beverage items to our guest rooms in a timely, friendly, enthusiastic and professional manner.

ESSENTIAL JOB FUNCTIONS:

- Take orders for and serve all food and beverage requests from guest rooms, using suggestive selling techniques.
- Collect In Room Dining Trays from guest corridors.
- Ensures station and table set ups are complete prior to service and at the end of the shift.
- Follow up with guest to ensure satisfaction.
- Communicates and works closely with kitchen staff to ensure guest satisfaction.

REQUIREMENTS:

- 1-3 Years of Serving Experience
- Use math to figure costs and make change.
- Use eyes, hands, and fingers at the same time to operate an adding machine, calculator, or personnel computer.
- Deal with the public with tact and courtesy.
- Perform work that is routine and organized.
- Make decisions based on information that can be checked or verified.

PHYSICAL DEMANDS: Light Work: Exerting up to 50 pounds of force occasionally (Occasionally: activity or condition exists up to 1/3 of the time), and/or up to 10 pounds of force frequently (Frequently: activity or condition exists from 1/3 to 2/3 of the time), and/or a negligible amount of force constantly (Constantly: activity or condition exists from 2/3 or more of the time) to move objects. Requires walking or standing to a significant degree, or requires sitting most of the time but entails pushing and/or pulling of arm or leg controls, or pushing and/or pulling of materials even though the weight of those materials is negligible.